



FOR IMMEDIATE RELEASE

TCI Announces New Release of the Customer Information Center

DUNCAN, S.C. – September 1, 2006 – TCI Tire Centers Commercial Division Announces the New Release of the TCI Customer Information Center.

TCI formally introduced the online Customer Information Center in August of 2005. The site enables TCI customers to access, view, print, and download all account activity, including; statements, invoices, purchase history and retread activity. Since its introduction, TCI has worked closely with several customers to develop enhancements to the site.

On September 1, 2006 TCI introduces the *new* release of the online Customer Information Center. Enhancements to the site include:

- Access to Statement and Payment History
- Ability to access multiple accounts/locations in one session
- Ability to create reporting groups with multiple locations
- Help Tools
- Improved Navigation
- Online Feedback
- Beta Test enrollment opportunities

“The enhancements to the CIC are great for our customers”, says Randy Gaetz, VP Commercial Sales and Marketing. “Our IT department worked closely with several customers, listened to their needs, and implemented their suggestions as well as a few of their own. The results are outstanding.”

Tami Rutledge of Sunbelt Rentals has created custom reporting groups for her multiple account responsibilities. TCI received the following feedback on her experience with the new site: “I just finished with all my statements... that I set up in custom groups. I love it... instead of taking most of a day to make sure that all invoices are in the system, I did it in less than 20 minutes. This will save me a lot of time.”

The TCI Customer Information Center is an element of TCI's C3 bundle of program solutions. For more information on the Customer Information Center, to view a demonstration of the site, or for information on any of the C3 elements, contact your TCI representative or Jill Burnett, Commercial Marketing Manager at 864-329-2825 or by email, jill.burnett@tirecenters.com.

Headquartered in Duncan, S.C., TCI is a wholly-owned subsidiary of Michelin North America, Inc., specializing in commercial truck tire sales and service solutions, as well as wholesale distribution of passenger and light truck tires. TCI supports its truck and earthmover customers from its 113 commercial locations with a fleet of 700 equipped service vehicles. The company also operates 15 state-of-the-art Michelin Retread Technologies® (MRT) plants in 11 states. The company employs more than 2,300 in 39 states. Visit TCI online at: www.tirecenters.com.

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